



2025 Impact Report

While celebrating Angela Hospice's 40th year, we've been looking back and reflecting on what these 40 years have meant to our community. So much has changed in the healthcare landscape, and while Angela Hospice has changed too, innovating, growing, and adapting to the needs of our community, we are committed now just as much as ever to ensure Angela Hospice's caring mission remains the same: providing comprehensive, compassionate, and Christ-like care for the adults and children in the communities we serve.

It is our vision that Angela Hospice will continue on its path as an independent, not-for-profit, mission-based organization, providing patients and their loved ones with exceptional care that is unmatched in its compassion, kindness, and individualized support.

Because we know there will always be people who are in need of our care, we are committed to deepening our presence in the communities we serve, and pushing to extend our services beyond our current boundaries.

We have spent the last 40 years walking the journey alongside patients and families, holding the hands of

those who are dying; comforting and supporting loved ones; sharing in their grief, loss, love, and everything in between. People know that with Angela Hospice, they are not alone.

Together we've formed a beautiful and strong community: families, volunteers, supporters, partners and friends all working together to support the needs of the dying. It is an honor to serve in this work, and an honor to serve alongside YOU. Thank you for your faithful support as we look toward the future together.



JAMIE LALONDE
PRESIDENT & CEO



BOB LANGAN
BOARD CHAIR

Year-End Statistics

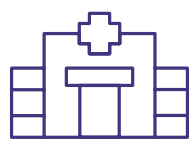


1,995 TOTAL INDIVIDUALS
IN HOSPICE CARE



HOME
HOSPICE CARE*

1,180



ANGELA HOSPICE
CARE CENTERS*

793



PALLIATIVE CARE
PATIENTS SERVED

140



MY NEST IS BEST
PEDIATRICS

22

*Patients who transferred between programs were counted in the totals for both programs.

2025 TOTAL DAYS OF CARE
PROVIDED **99,812**

MUSIC THERAPY
VISITS
640

AROMATHERAPY
VISITS
1,797

SPIRITUAL CARE
VISITS
1,668

PET THERAPY
VISITS
1,178

VETERANS SERVED
232

ACTIVE VOLUNTEERS
181

TOTAL MILES DRIVEN
BY VOLUNTEERS
43,073

GRIEF CARE
ONE-ON-ONE GRIEF
SUPPORT SESSIONS
1,500

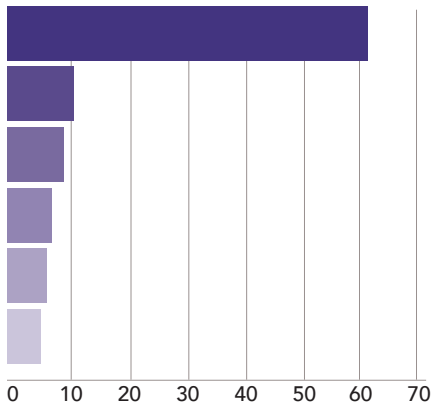
GRIEF CARE
OUTREACH EVENTS
IN THE COMMUNITY
38

GOOD SAMARITAN
CARE PROVIDED
\$50,583

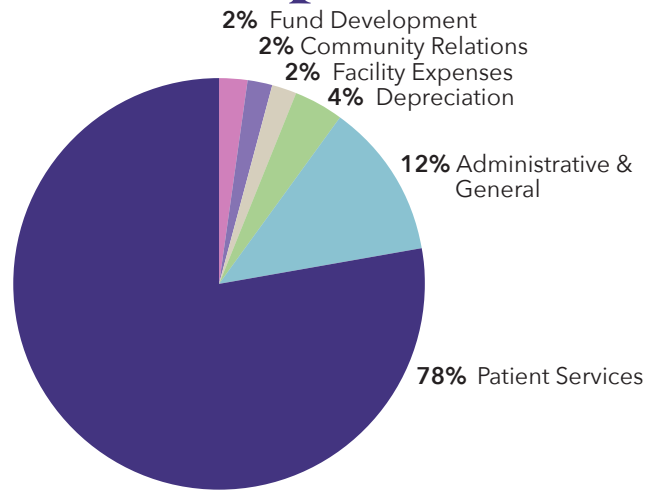
GRIEF CARE
SERVICES PROVIDED
\$315,512

Looking Ahead >>> The number of patients being cared for at our Waterford Care Center is trending upward.

2025 Revenue

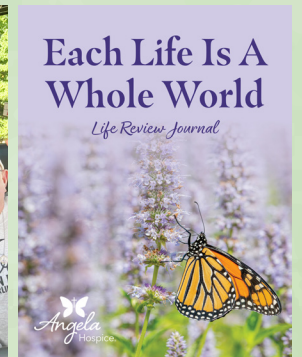


2025 Expenses



Highlights

- This past year we began a new journey in Waterford Michigan, opening a new Care Center on the campus of Lourdes Senior Living Community. This facility, located on Scott Lake, includes 15 private patient rooms as well as two family suites for visitors.
- Our Home Hospice program has expanded serving households further into north Oakland County. In addition, we've increased the facilities we have standing contracts with—to better accommodate ease and efficiency in admitting patients into hospice care—from 15 to 62 contracted facilities.
- Angela's Coffee Club launched as a way for donors to stay connected to Angela Hospice's mission and programs.



Successes

- New electronic medical records software has improved system reliability, reporting capabilities, and efficiency in various tasks and workflows.
- The addition of our Mini Mart at the Livonia Care Center provides 24-hour access to snacks and beverages for patient visitors.
- The *Circle of Support* was established to uplift and support team members experiencing grief and distress as hospice caregivers while managing their own challenges related to everyday life.
- Our life review journal, *Each Life is a Whole World*, designed especially for use by hospice patients, was published through a grant from the Livonia Community Foundation.

Top row: Views of Angela Hospice's Waterford Care Center and grounds. Bottom row: (L) Angela's Coffee Club took a bus trip to visit the Waterford Care Center. (R) Angela Hospice's custom life review journal was published in Spring of 2025.

During the worst time of my life, this team was wonderful. They helped me and my dying husband and our children navigate this awful time with dignity and caring that went above and beyond anything we could have wished for!

I cannot truly convey the amount of love, respect, and gratitude I have for Angela and all of their staff. Thank you!

Our family all agree that we made the best decision calling Angela Hospice. The level of care was beyond excellent... her transition was in her home and was beautiful and peaceful, thanks to the Angela team. We are completely at peace with her passing.

Kind Words from Families of Patients

Our team that provided the care for my mother was thoughtful, caring, and very respectful for my mothers beliefs and her faith.

Every single person we talked with whether in person or on the phone was very caring and helpful.

I couldn't ask for a better support system. They're all angels at Angela Hospice.

The grief counseling for the family afterwards has been a blessing.