



We'll Take You Under Our Wing[®]



The Angela Hospice Care Center

866.464.7810 • ASKFORANGELA.COM • 14100 NEWBURGH ROAD, LIVONIA, MI 48154 • A FELICIAN-SPONSORED MINISTRY



Thank you

FOR CONSIDERING
THE ANGELA HOSPICE CARE CENTER

We are proud to offer this unique option for end-of-life care in our community.

- Angela Hospice is the largest **independent, faith-based, not-for-profit** hospice in Michigan. Any profits are funneled back into our caring programs and services.
- Angela Hospice was **founded in 1985**, making it one of the oldest hospices in Michigan. Our Care Center was the first freestanding hospice facility of its kind in the state, and it is still one of the only freestanding inpatient hospice facilities.
- Our faith-based heritage directs us to serve everyone in need, regardless of religious affiliation, and live our values of respect for human dignity, compassion, transformation, solidarity with people in need, justice and peace.



Dr. James Boal
Chief Medical Officer

A Note From Our Medical Director

Deciding when to begin hospice care is an important decision. **Selecting hospice care at the earliest opportunity typically affords a patient maximum relief from pain and discomfort**, without hastening the course of their disease.

This also allows family members the chance to benefit from hospice's supportive care. Please know that we are here to help and guide you on this journey.



hospice care

OFFERS MANY BENEFITS FOR
PATIENTS & THEIR LOVED ONES

- Angela Hospice has **physicians and nurse practitioners who are board certified in hospice and palliative care** present Monday through Friday, 9 a.m.-5 p.m. in the Care Center, and on-call at all times. These medical professionals visit patients and treat for pain and symptom management as needed. This subspecialty of medicine focuses on relief from the symptoms, pain, and physical and mental stress of a serious illness – whatever the diagnosis. The goal is to improve quality of life for both the patient and the family.
- Hospice care is a team effort enlisting the skills of Angela Hospice's medical professionals — physicians, nurses, social workers, hospice aides, therapists, and spiritual care coordinators — as well as volunteers, in complement to the patient's family, caregivers, and the patient's own doctor, if desired.
- One way that Angela Hospice gives back is through our **extensive Grief Care services**, including grief support groups and special workshops which are free-of-charge for anyone in the community. We also provide one-on-one counseling for our patients' families and caregivers.
- Compassionate volunteers support the many programs and services of Angela Hospice. **Volunteers undergo thorough training** and help in many ways – from patient companionship, assistance with meals, spiritual support, comfort presence and more.
- Angela Hospice serves patients of all ages.
- Perhaps most important of all, relying on trained hospice staff to provide personalized day-to-day care for your loved one means **you can focus on being family** instead of caregivers. Our team is here to support your loved one day and night.

ANGELA HOSPICE HAS BEEN A PROVIDER OF PREMIUM HOSPICE CARE IN SOUTHEAST MICHIGAN SINCE 1985

Angela Hospice is dedicated to provide comprehensive, compassionate, and Christ-like care to adults and children in the communities we serve.

compassionate care

AND AROUND-THE-CLOCK COMFORT

Most often hospice care is provided in a patient's or a relative's home, but Angela Hospice also provides care in hospitals, nursing homes, and other facilities, as well as in our unique Angela Hospice Care Center.



Nurses Emma and Michelle

The Angela Hospice Care Center

Our Care Center offers a "home away from home" for individuals with more acute caregiving needs, or who cannot remain at home.

Our hospice team works to control pain and manage symptoms. Nurses and hospice aides are available day and night to identify and meet the needs of patients and families. Personalized support and care are also provided by social workers, spiritual care team members, trained volunteers, and other hospice professionals.

Our Care Center Features:

- Individual patient rooms with private restroom
- On-site dietary services
- 24-hour visiting, pets welcome during the day
- Cable TV, DVD/CD player, and phone in each room
- On-site lending library and chapel
- Family gathering areas, including a full kitchen and outdoor atrium
- Picturesque grounds, butterfly garden, labyrinth, and walking paths



Hospice focuses on the person, instead of just the disease...

and hospice team members work to nurture the emotional and spiritual aspects of each person as well.

In addition to compassionate medical services, dignified personal care provided by hospice nurses and aides, and the enriching support and resources provided by medical social workers, patients in our Care Center may benefit from:

- Music Therapy
- Aromatherapy
- Pet Therapy
- Therapeutic Massage
- Spiritual Care Services
- Volunteer Support



Volunteer Jan



Family members can reserve one of our Family Rooms (with a sofa bed) for an overnight stay close to their loved one.

FREQUENTLY ASKED *Questions*

Who pays for hospice care?

Hospice care is covered by most private insurers and HMOs. In addition, it is a Medicare Part A benefit to all eligible Medicare recipients age 65 and older. As a result, Medicare pays for all hospice-covered benefits, including costs for the interdisciplinary medical team (services of the doctor, nurses, social workers, spiritual care coordinator, hospice aides), costs for medical supplies and equipment (such as wheelchairs, bandages, etc.), as well as medications for symptom control and pain relief – all related to the hospice diagnosis.

The only hospice related expense not covered by Medicare would be room and board if the patient is living in a nursing home or hospice residential facility – such as our Angela Hospice Care Center. In addition, Medicaid eligible patients and some with hospice coverage in their private health insurance may receive additional benefits.

How much is room and board at the Care Center?

As of August 2023, our daily rate is \$390. (Our team will confirm current rates at time of admission.) This covers all services including the patient's meals, housekeeping, laundered linens and bedding.

If you decide the Care Center is the best option for you, you will receive our Room and Board Contract to review. Please note that a 15-day advance payment is due upon admission. Any refund owed will be paid by check following discharge or transfer.

Do we have to stop treatment of the disease if we choose hospice care?

Hospice care is comfort care for terminally ill patients. One criteria for selection of hospice care under Medicare guidelines is the choice to forego treatments and medicines intended to cure the diagnosed terminal illness. For many with terminal illnesses, choosing to forego physically distressing treatments or medicines which may disrupt sleep and eating patterns is often a relief in itself. This guideline, however, does not mean that treatment is discontinued for medical conditions which are not part of the terminal illness. Those treatments are typically covered under Medicare Part B or the patient's secondary health care plan.

Can a patient leave hospice care if a cure is found or new curative treatments are desired?

Yes. A patient always retains the right to leave or discontinue hospice care.

Can a patient be "kicked out" of hospice care?

If a patient's decline continues, we will continue to provide hospice care. If improvement in the patient's condition occurs, it is possible the patient may be discharged from hospice, allowing them to return to rehabilitative therapy, aggressive therapy, or simply go on about daily life.

Can a patient who has left hospice care come back?

Yes. A patient does not lose the ability to return to hospice care if their condition continues to warrant it.

Does hospice remove food and water from patients?

Patients are encouraged to eat or drink as long as they desire, and our dietary team prepares meals based on each patient's dietary needs. Sometimes, because of the disease, food or liquids can begin to cause distress in the patient. When that happens, we will do whatever is possible to satisfy the patient's desire while continuing to provide exceptional end-of-life comfort care.

Will medications prevent a patient from being able to talk or know what's happening?

When administered appropriately, medications rarely cause the inability to talk or know what's happening. But it is often part of the body's natural decline for a loved one to lose the ability to communicate at some point. Your hospice team can advise you more about the disease process and what to expect.

Do Angela Hospice patients need to be affiliated with any particular religion?

No. Hospice care itself is not an offshoot of any religion. And while Angela Hospice is a Felician-sponsored ministry, we are honored to serve the entire community of southeast Michigan regardless of religious affiliation.

A Packing Checklist

This list can come in handy when preparing what you need for admission to the Care Center.

☐ PAPERWORK

Power of attorney, both medical and legal.

☐ SPECIFIC EQUIPMENT NEEDED

Our Care Center has general equipment, but please bring any special equipment you have, for example, if you have an individually fitted bipap mask.

☐ INSURANCE CARDS

Medicare, Social Security, Medicaid, Prescription, Blue Cross Blue Shield or other private insurance.

☐ MEDICATIONS

Bring any medications you are currently taking. Please keep medications in their original containers.

☐ CLOTHES & PERSONAL CARE ITEMS

Bring a few days worth of comfortable day and night clothes. Hospital gowns are provided if preferred. Pictures, special pillows or blankets help the patient to feel at home. The Care Center has basic toiletries, but please bring any favorites as desired.

☐ ROOM & BOARD PAYMENT

You will be asked to bring a 15-day deposit (check or charge) at the time of admission to the Care Center. Our team can give you further direction about your benefits coverage.





The Hospice Team

Each hospice patient has an interdisciplinary team of experts responsible for their care, whether they reside at home, in our Care Center, or another facility.

Hospice focuses on comfort and caring, rather than curing. With hospice, support is provided to the patient's loved ones as well.

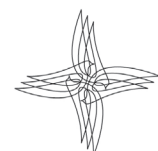
Nurse Erica



We're here for you. Call us toll free:

866.464.7810

www.AskForAngela.com



a Felician
Sponsored
Ministry