



**INFECTION CONTROL and STANDARD PRECAUTIONS**

- 1. According to the CDC, all bodily fluids except sweat are potentially infectious.  
True  False
- 2. Infection can only spread if there is a germ, a source, an exit, a host and an entry.  
True  False
- 3. Infection can be transmitted through mucous membranes such as the eyes.  
True  False
- 4. Use of hand sanitizer is more effective than washing hands with soap and water.  
True  False
- 5. Hepatitis B is a type of blood borne virus: True  False

**FIRE SAFETY and EMERGENCY PREPARDNESS**

- 1. Code Black means there is a fire and you must report back to your work station.  
True  False
- 2. Angela Hospice has two types of fire extinguishers: FGH and A-K.  
True  False
- 3. If you see a spill of an unknown substance, you should immediately clean it up, even if you are not wearing gloves, as we want to maintain a clean facility.  
True  False
- 4. Volunteers do not need to be concerned about Emergency Preparedness or Disaster Planning. True  False
- 5. A substance is only considered hazardous if it has a toxic smell.  
True  False

Please fill in the following Fire Safety Responses:

<b>R</b> - _____
<b>A</b> - _____
<b>C</b> - _____
<b>E</b> - _____ <b>or</b> _____

<b>P</b> - _____
<b>A</b> - _____
<b>S</b> - _____
<b>S</b> - _____

## PATIENT CARE, CONFIDENTIALITY AND BOUNDARIES

1. The HITECH Act was established to make HIPPA laws more complex and more difficult to comply with. True  False
2. You may take a photo of a patient using your personal cell phone *only* if the patient asks you to do so. True  False
3. It is appropriate to "friend" or connect with patients and family members on social media because you can provide support when you're not together. True  False
4. As a volunteer you are required to comply with the Angela Hospice Confidentiality policy. True  False
5. You may use your cell phone in the Care Center as long as you step out of the patient's room to take a call. True  False

## WORKPLACE VIOLENCE and ELDER ABUSE

1. Threats only can be considered Workplace Violence: True  False
2. If you are a long-time volunteer, it is not necessary to wear your AH badge because everyone will know who you are: True  False
3. It is appropriate to let visitors in through the staff entrance as long as you escort them to lobby area: True  False
4. If you suspect elder abuse, you should talk to the family member or caregiver to educate him/her about proper care of the patient: True  False
5. Elder Abuse does not involve a patient's financial matters. True  False

Please PRINT name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_